

MIDDLE BUCKS INSTITUTE OF TECHNOLOGY

SECTION: COMMUNITY
TITLE: PUBLIC COMPLAINTS
ADOPTED: July 1, 1991
REVISED:

906. PUBLIC COMPLAINTS	
1.Purpose	Any resident or community group shall have the right to present a request, suggestion or complaint concerning personnel, the program, or the operations of the school. At the same time, the Executive Council has a duty to protect its staff from unnecessary harassment. It is the intent of this policy to provide a fair and impartial manner for seeking appropriate remedies.
2.Authority	Any misunderstandings between the public and the school shall be resolved by direct discussions of an informal type among the interested parties. It is only when such informal meetings fail to resolve the differences that more formal procedures will be employed.
3.Delegation of Responsibility	Any requests, suggestions or complaints reaching the Executive Council members shall be referred to the Director for consideration and action.